

Booking Terms B&B and Caravan Site

Deposits

All booking confirmations are subject to Low Hall Farm receiving from the client either:--

- **A deposit** (£65 for B&B or £30 per caravan)
- **Peak times require payment in full at the time of booking**

When you make your booking and we have received the required deposit to secure the booking, a legally binding contract exists between us that is non-cancellable and non-refundable, except in exceptional circumstances. You may still remain liable to pay in full or in part for the booking, even if you are unable to take your holiday. Even where you have not paid in full at the time of cancellation, you will remain liable for the full cost. If for some reason you do need to cancel, it is important that you tell us at the first opportunity so that we may attempt to re-let your room/pitch and minimise your loss. You should take out cancellation insurance to protect you against possible loss.

Caravan Site balance payments are due on arrival.

Credit cards will incur a 3% charge but debit cards will not.

Cancellations or Non-Arrival or Curtailment

In the event of cancellation regrettably no refund can be given. **Non-Arrival or Curtailment by guests will be treated as a cancellation.**

B & B arrival and departure

The accommodation is booked for you from 4.00pm on your arrival date until 10.00am on your departure date. Late arrivals (after 9.00pm) must be previously arranged with Low Hall Farm.

Caravan Site arrival and departure

Your pitch is available for you from 1.00pm on your arrival date until 12.30pm on your departure date. If you wish to leave your caravan on site earlier/later than the times stated please contact Low Hall Farm to make arrangements.

It is in the guests own interests to ensure that the stated terms are acceptable. Please contact Low Hall Farm if you have any queries or the terms and conditions are not acceptable.